

Complaints or Compliments?

Feel free to fill in an anonymous compliments and complaints form which can be found in the waiting room, next to the suggestion box.

If you feel as though you can not discuss your issue with out health staff, please contact the Medical Council of Tasmania, Ombudsman, Minister for Health or the Health Complaints Commission on 1800001170.

This Practice Bulk Bills

PLEASE BRING YOUR MEDICARE CARE WITH YOU TO APPOINTMENTS.



We protect your patient information!

Your personal information will remain confidential at all times. The FIAAI Health Staff will only share your information with other health professionals with your consent.

FIAAI HEALTH SERVICE



Flinders Island Aboriginal
Association Incorporated

phone :: 03 6359 3532
fax :: 03 6359 3622

P.O Box 20, Whitemark, Flinders Island, Tas 7255

caring for community, culture & future generations



FIAAI
Flinders Island
Aboriginal Association Inc



16 West St,
Lady Barron.

FIAAI *caring for community, culture & future generations*

Our Services:

The FIAAI HEALTH SERVICE have a number of visiting specialists such as;

Psychologist

GP

Podiatrist

Women's health specialist

Optometrists

Heart & Lung

Physiotherapist

Allergist

TTIS– Tackling Tasmania's Indigenous Smoking

We also offer:

Immunisations

Health checks

Care coordination

Home visits by Health Staff/ GP

Health Resources and Promotion

Health programs

Health monitoring

Smoking cessation support

Important Info:

Clinical Health Staff:

Health and Aged Care Manager– Mary Bushby RN

Janey Macqueen– Aged Care RN

Aboriginal Health Worker– Marley Clark

Health Field Worker– Bev Rawson

Other Health and Aged Care Staff:

Deb Willis– Aged Care Officer

Tanya Maynard– Aged Care Home Help

Barbra Freer– Aged Care Home Help

Garrett McIntosh– Aged Care Home Maintenance

Lillian Wheatley– Mums and Bubs Coordinator.

Our two Alternating GP's are:

Dr. Tim Flanagan & Dr. Martin Hamilton

Follow up of your results can be obtained by making a Drs appointment for doctors day. If there is any urgency with your results, our health centre will contact you.

Please be advised:

Our office hours are between 8.30am and 4.30pm Monday to Friday. The Flinders Island Multi Purpose Centre should be contacted out of these hours on (03)63592122

During Drs visits, any urgent matters/emergencies will be transferred to our visiting Doctor.

IN AN EMERGENCY CALL 000

NEED AN APPOINTMENT?

All FIAAI clients and members will be notified of upcoming specialist and GP visits. If you wish to book and appointment, please call the FIAAI office Monday-Friday between 8.30-4.30. Every effort will be made to accommodate your preferred appointment time. Severe health complications will be given first priority. If there is any unforeseen delay or if the GP has attended a medical emergency, the FIAAI health staff will endeavour to contact you and let you know.

If you require a longer consultation, please let the health staff know so that they can allocate extra time for you.

If you have a health condition that prevents you from coming into the health service for your appointment, please let the health staff know so that a Home Visit can be arranged.

FIAAI HEALTH SERVICE

16 WEST STREET, LADY BARRON

Phone: 0363593532

Fax: 0363593622

Opening hours: Monday– Friday 8.30am –4.30pm

www.fiaai.org.au

