



TW HPRM ref: B17/102815

Flinders Island Aboriginal Association Inc.
PO Box 20
WHITEMARK TAS 7255

Dear Sir/Madam

Removal of Permanent Boil Water Alert for LADY BARRON

We are pleased to advise our customers in Lady Barron the Department of Health and Human Services (DHHS) has approved the lifting of the town's Permanent Boil Water Alert and there are no longer any restrictions on the normal use of drinking water.

Lady Barron has been on a Boil Water Alert for a number of years as the water supply had no treatment to control microbial contamination. The completion of the new water treatment plant at Lady Barron has enabled us to apply to DHHS to lift the Boil Water Alert permanently.

Water quality tests conducted following completion of the new pipeline confirm that Lady Barron's drinking water meets the standards of the Tasmanian Drinking Water Quality Guidelines (TDWQG) and the Australian Drinking Water Guidelines (ADWG).

We would like to take this opportunity to thank our customers for their patience and understanding as we worked toward a long-term solution to Lady Barron's water quality problems.

We will continue to monitor the town's water supply to ensure water quality meets the drinking water guidelines. As with all systems, we will continue to improve (optimise) the Lady Barron network in order to ensure that residents are receiving the best quality water possible.

Our Lady Barron customers have been receiving a 20 per cent discount on their variable water charge while the alert has been in place. Please be advised this discount will cease from the end of September 2017 and the new rate will apply from 1 October 2017.

If you have any enquiries about your bill, please contact our Customer Service team via email on enquiries@taswater.com.au or by phone on 13 6992.

If you have any health concerns please contact your GP in the first instance or the DHHS Public Health Hotline on 1800 671 738. Further information can be found on our website at www.taswater.com.au

Please share this advice with neighbours and friends in the affected area. Landlords are asked to provide a copy of this letter to their tenants and/or property agents.

Yours sincerely

A handwritten signature in black ink that reads "Jayne Shepherd".

Jayne Shepherd

Department Manager Customer Services

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